



Frequently Asked Registration Questions

I am on an Iowa Respite Waiver, how will my transition to a Managed Care Organization (MCO) impact using my waiver?

Campers will see no change to services provided by Camp High Hopes with the transition to Managed Care Organizations (MCO). While our camp fees have remained the same, you may notice that the transition caused a change in our rates based on your waiver program and what type of session you are enrolling in, which may reduce how much of the camp fee is paid for through your waiver program. To ensure a smooth transition for all of our campers, Camp High Hopes will grant a campership for any difference between amount reimbursed for the total session units and the camp fee. For example: an individual on the ID waiver attending a Summer Sleep Away session should receive a waiver payment of \$584.20 and a campership of \$13.80 to cover the remaining balance.

What Managed Care Organization (MCO) should I choose so my camp sessions will continue to be covered?

Camp High Hopes is contracting with the 2 Managed Care Organizations (MCO) to whom the state has awarded management Medicaid waivers; Amerigroup Iowa, and United Healthcare Plan of the River Valley to ensure any camper can attend a camp session.

When do I register?

Register early; don't wait until the last minute. If you do, you may miss out on the spot you wanted or not have enough time to complete the needed paperwork, including a Health History form that must be signed by a licensed medical professional, such as your primary care physician.

How do I register?

There are two ways to register for any session at Camp High Hopes, via phone with Camp Registrar at 712-224-2267 x108 or online at www.camphighhopes.com. A deposit of \$50 is due at the time of registration. Following registration, you will be forwarded a Registration Packet to complete. These forms allow us to gather basic information about the individual enrolling in a session, such as age, gender, general care needs, and extra assistance so we can determine if you qualify for a session. Once completed, you can submit your registration packet to the Camp Office via fax, email, or mail.

Where is the session information? How do I know a session is for me?

Session information is located on the Camp website. Simply click on Camp Sessions and Registration and the Session Schedule to see the sessions offered. Review the information provided for each session to determine the best age and group that fits your needs.

How do I pay?

You can pay by check, credit card, respite waiver, or by applying for a campership. Just indicate how you will be paying the session tuition as you complete your online or telephone registration. Deposit is due at time of registration; payments for the balance due are as follows: Spring sessions due February 1st, Summer sessions due June 1st, and Fall sessions due September 1st. Campers using their waiver funds must contact their caseworkers to add the session to their plan and have a 'Notice of Decision' sent to our office. All campers must pay a \$50 per session deposit to enroll in a session. For full details on our payment policies, please review our payment policy in our *Camper Handbook*.



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I have Respite Waiver, do I need to pay the deposit too? Is there information I need to know?

Yes, all campers must make a deposit to enroll in a session, even if covered by their Respite Waiver. Once payment is received from waiver funds, about a month after camp, the deposit is held for use on future sessions or may be refunded upon request from the family. You must contact your MCO or caseworker in order to add the session to your plan and notify the camp when you receive approval in order for the camp to verify. All campers must have pre-approval confirmed by the camp with MCO prior to camp attendance. Post-session approvals cannot be accepted, and camper may be responsible for the cost of any sessions not receiving pre-approval. Please see table on respite waiver addendum for Iowa and Nebraska information. South Dakota service recipients are permitted to use their funds to directly pay for camp sessions. Contact your case worker for more details.

What happens after I register? Does this mean I can come to camp?

Before you attend camp, we do need a few more items. After you submit your registration and it is accepted, you will receive a confirmation letter and Registration Packet. This Registration Packet contains our *Camper Handbook*, *Camper Health History Form*, *Consent & Release Form*, and *Acknowledgement of Privacy Practices*. It may seem like a lot to get done, but all of this information allows us to provide you with the best possible care when you come to camp and is required before you attend. And, no, you don't have to complete these forms each season, most forms only need to be updated annually to keep our information current unless there are significant changes to your health, care needs, or medications.

How do you decide if someone is eligible to come to Camp?

All applications are reviewed by the program and medical team. Individuals of any age that are living with a diagnosed disability, chronic illness, or medical condition are eligible to register for camp. Individuals requiring hospitalization or who are a significant danger to themselves or others are not eligible to register for camp. Decisions are also based on the individual's inability to attend another camp, the severity of the individual's medical problems, and other pertinent factors. Please contact the Program Director or Assistant Program Director for more details.

About that campership, what is it?

Camperships are similar to scholarships, allowing campers without personal resources or respite hours to attend camp. While our fee represents only 20% of our actual cost to attend camp, we understand that not all campers have resources to cover the remaining fee. To this end we offer Camperships to campers in needed. If you mark that you need financial assistance on your registration form, you will receive a *Campership Form* with your confirmation letter and Confirmation Packet. Please submit this form with 2 letters of support, 1 from the family and 1 from a profession in your life who can confirm disability diagnosis, with both letters explaining the benefit of the Campership. Camperships can only cover two-thirds of the camp fee and cannot cover the deposit or added services, such as early and late departure for day camp.

What if I have more questions?

If you have more question, please contact Samantha Martin, Program Director at 712-224-2267 x105, she will be more than happy to answer your questions.